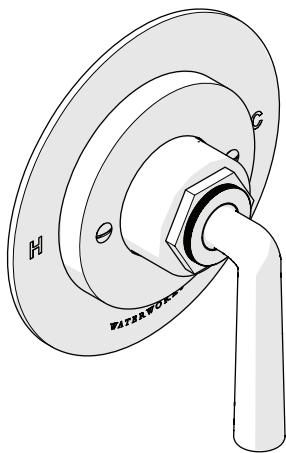


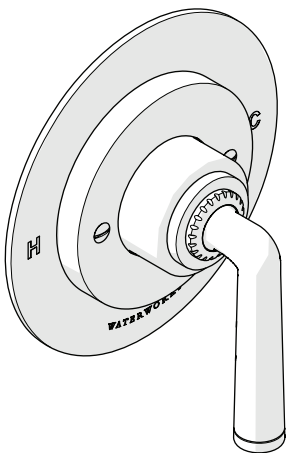
INSTALLATION GUIDELINES
PRESSURE BALANCE SHOWER SYSTEM

WATERWORKS



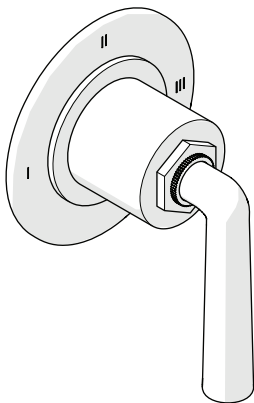
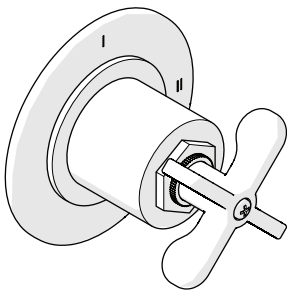
HENRY PRESSURE BALANCE VALVE TRIM

STYLE
HPB111



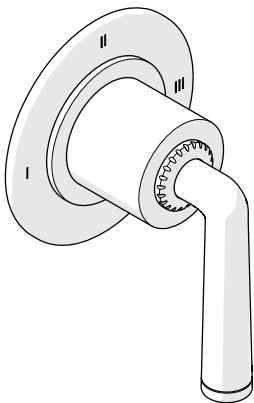
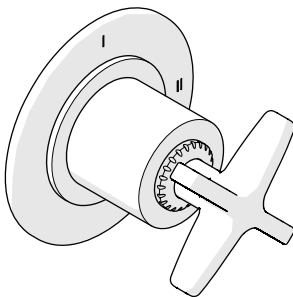
HENRY CHRONOS PRESSURE BALANCE VALVE TRIM

STYLE
CPB111



HENRY TWO & THREE WAY DIVERTER VALVE TRIMS

STYLES		
HN2P01 [SHOWN]	HN2P02	HN2P03
HN2P11	HN2P12	HN2P13
HN3P01	HN3P02	HN3P03
HN3P11 [SHOWN]	HN3P12	HN3P13



HENRY CHRONOS TWO & THREE WAY DIVERTER VALVE TRIMS

STYLES		
CN2P01 [SHOWN]	CN2P11	CN2P14
CN3P01	CN3P11 [SHOWN]	CN3P14

INSTALLATION GUIDELINES

PRESSURE BALANCE SHOWER SYSTEM

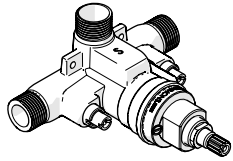
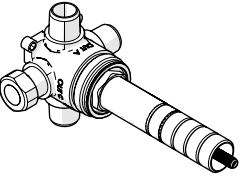
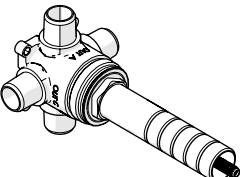
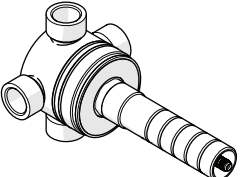
IMPORTANT:

- **ALL VALVES AND TRIMS SOLD SEPARATELY.**
- To ensure these products are installed properly, you must read and follow these guidelines.
- The owner/user of these products must keep this information for future reference.
- These products must be installed by a professional licensed contractor and must be on-site prior to rough-in. This allows the installer to visualize the installation.
- Be sure your installation conforms to all federal, state, and local codes. In the State of Massachusetts, all installations must comply with the rules and regulations set forth within 248 CMR.
- **WARNING:** PRESSURE BALANCE VALVES are equipped with an adjustable LIMIT STOP SCREW. The LIMIT STOP DEVICE is used to limit the temperature control HANDLE from being turned to undesired hot water discharge temperatures. Failure to adjust the LIMIT STOP SCREW properly increases the chances for serious injury.
- These products are **sold partially** assembled but shown fully disassembled for illustrative and service purposes only. Inspect these products to ensure you have all the parts required for proper installation.
- Use only a strap wrench or protected/smooth-jaw wrench on any finished surface.
- The use of certain plumber's putty may stain stone or tile surfaces.
- If further assistance is required, please contact Product Support at 1-800-927-2120 Monday through Friday, 8am - 6pm EST.
- Refer to the separate Service Parts Documents for available replacement parts.

CARE AND MAINTENANCE:

- If these products will remain unused for an extended period of time (over 3 months), then the water to the PRESSURE BALANCE VALVE should be shut off (via service stops or system control valve) and the VALVE should be opened to allow the remaining water in the VALVE to evaporate. This is to keep the PISTON in the CARTRIDGE from sticking, due to stagnant or hard water, once the VALVE is in use again. If the PISTON does stick, soak the CARTRIDGE in household vinegar.
- **WINTERIZE:** If this product will remain unused during the WINTER months then the water to the VALVE should be shut off (via service stops or system control valve) and the CARTRIDGE should be removed and replaced with the FLUSH PLATE.
- Refer to the Installation Guidelines provided with the PRESSURE BALANCE VALVE for:
 - Complete maintenance instructions, parts breakdown and related information.
 - Instructions on how to properly remove and re-install the CARTRIDGE.

REQUIRED PLUMBING DETAILS:

		VALVE	TRIM	NUMBER OF OUTLETS
PRESSURE BALANCE VALVE		GUPB01	HPB111, CPB111	2
DIVERTER VALVE		GUDV2P	HN2P--, CN2P--	2
		GUDV3P	HN3P--, CN3P--	3
		GUDV65		3

VALVE FUNCTION:

- PRESSURE BALANCE VALVES control on/off and mix hot and cold water.
 - The bottom outlet of the GUPB81 is intended for use with a **diverting** tub spout only.
- DIVERTER VALVES can direct mixed water at a fixed volume to multiple devices. Water **cannot** flow out of the devices simultaneously (i.e. out of the shower head AND handshower together).

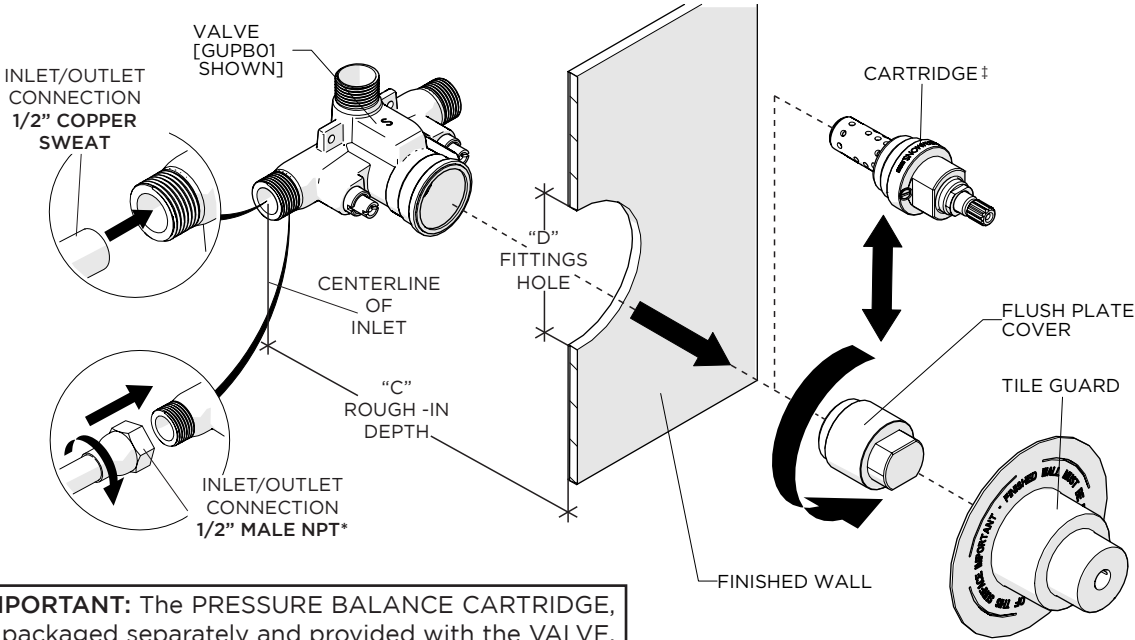
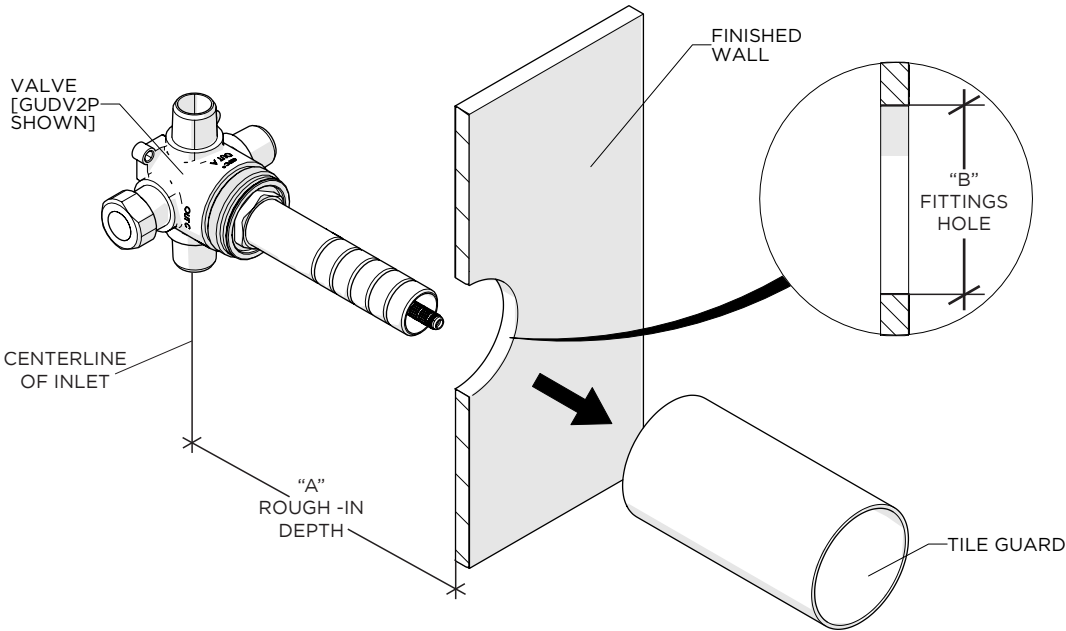
INSTALLATION GUIDELINES

PRESSURE BALANCE SHOWER SYSTEM

ROUGH-IN AND VALVE PREPARATION:

- Refer to the Installation Guidelines provided with each VALVE for complete rough-in installation details and related information.
- **CAUTION:** The rough-in depth is measured from the centerline of the inlets to the surface of the finished wall. If the VALVES are roughed-in too shallow, the associated TRIMS cannot be installed correctly.
- The DIVERTER VALVE can ONLY be connected to the top outlet port of the PRESSURE BALANCE VALVE.
- Do **NOT** use:
 - The bottom (tub) outlet port of the PRESSURE BALANCE VALVE for any fittings with restricted flow, such as a handshower or body spray. The back pressure created would cause water to flow out through the top (shower) outlet port.
 - PEX piping from the VALVE to the tub spout. It will create too much back pressure and cause the VALVE to malfunction.
 - A shut-off device on either side of the PRESSURE BALANCE VALVE. The installation of any such device may create a cross-flow condition at the VALVE and affect water temperature.
- **IMPORTANT:** Make sure the SUPPLY LINES are flushed prior to final TRIM installation using the FLUSH PLATE provided with the PRESSURE BALANCE VALVE.
- Remove and discard the TILE GUARDS only when the finished wall surface (TILE or SLAB) is completed and TRIMS are ready for installation.

VALVE		DIMENSION	VALUE
DIVERTER	GUDV2P, GUDV3P	A	4-3/4" [121mm] MAX 2-1/2" [64mm] MIN
		B	Ø2" [51mm]
	GUDV65	A	4-1/4" [121mm] MAX 3" [64mm] MIN
		B	Ø2-1/2" [64mm]
PRESSURE BALANCE	GUPB01	C	3-1/4" [82mm] MAX 2-1/8" [54mm] MIN
		D	Ø3-1/2" [89mm]

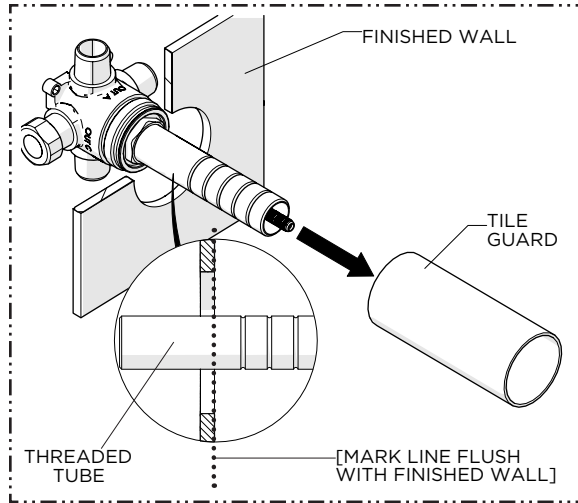


‡ **IMPORTANT:** The PRESSURE BALANCE CARTRIDGE, is packaged separately and provided with the VALVE. SET ASIDE UNTIL FINAL TRIM INSTALLATION!

INSTALLATION GUIDELINES

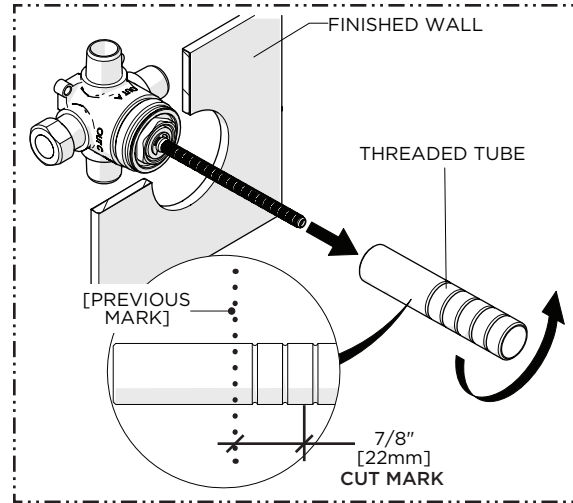
DIVERTER TRIM INSTALLATION

WATERWORKS

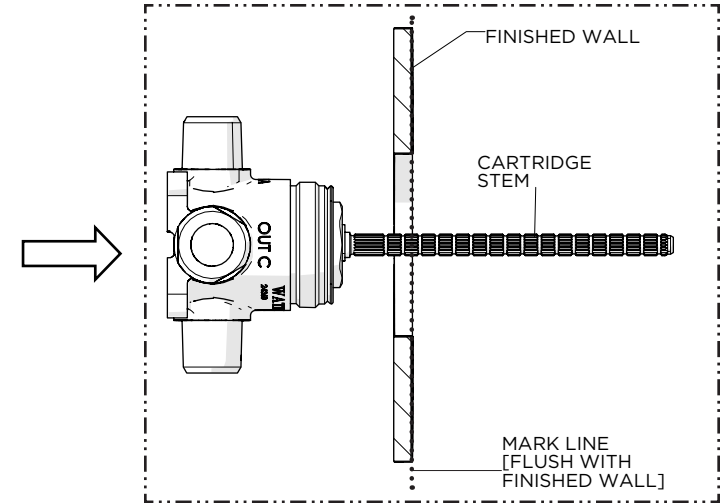


1. Remove the TILE GUARD when ready to install the TRIM then mark the THREADED TUBE where it protrudes past the FINISHED WALL.

NOTE: A straight edge (**not supplied**) can be used to mark the TUBE.

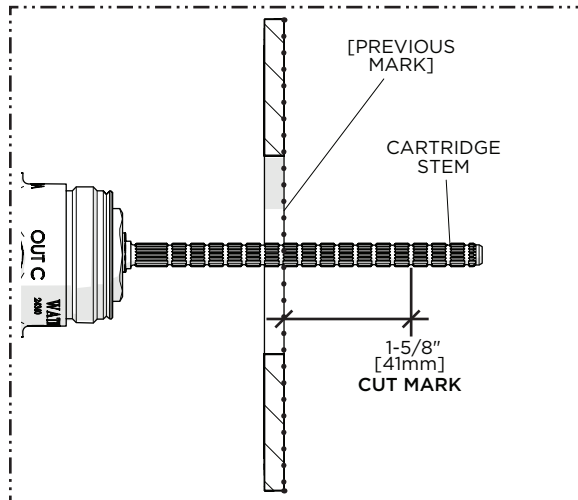


2. Remove the THREADED TUBE then cut it 7/8" [22mm] **in front** of the previous mark so the TUBE will protrude 7/8" [22mm] from the FINISHED WALL surface.



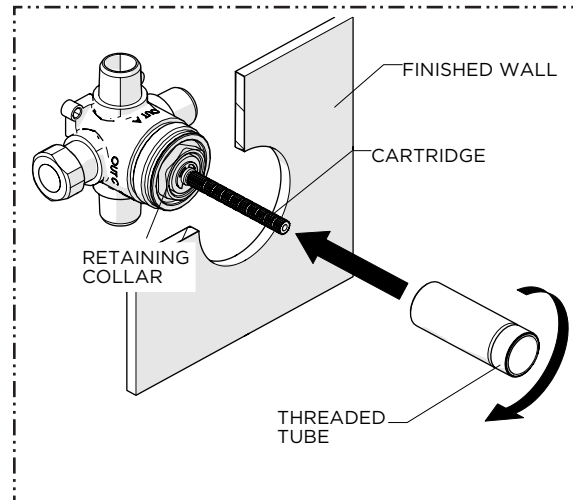
3. Mark the CARTRIDGE STEM where it protrudes past the FINISHED WALL.

NOTE: A straight edge (**not supplied**) can be used to mark the CARTRIDGE STEM.

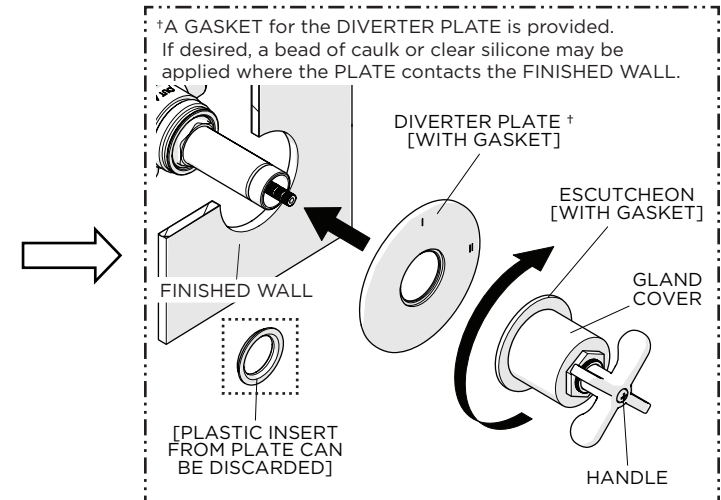


4. Carefully cut the CARTRIDGE STEM 1-5/8" [41mm] **in front** of the previous mark so the STEM will protrude 1-5/8" [41mm] from the finished wall surface.

CAUTION: Cutting the STEM longer than the specified dimension may result in the HANDLE being damaged when installed.



5. Thread the THREADED TUBE back onto the RETAINING COLLAR until snug.



*A GASKET for the DIVERTER PLATE is provided. If desired, a bead of caulk or clear silicone may be applied where the PLATE contacts the FINISHED WALL.

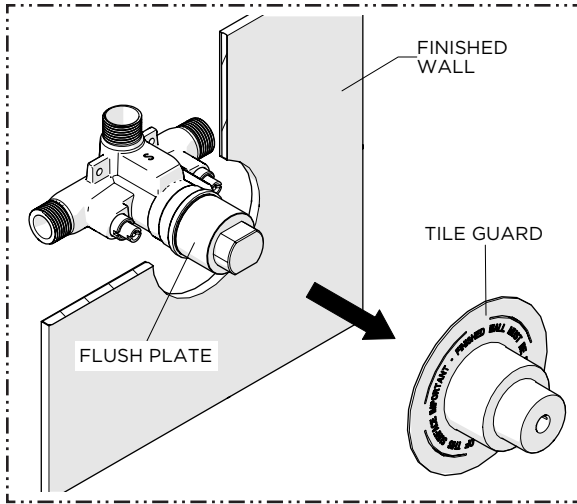
6. Firmly hold the DIVERTER PLATE against the FINISHED WALL then thread and securely tighten the GLAND COVER onto the THREADED TUBE making sure to use the GASKET provided.

➤ **PROCEED TO PRESSURE BALANCE TRIM INSTALLATION ON PAGE 5.**

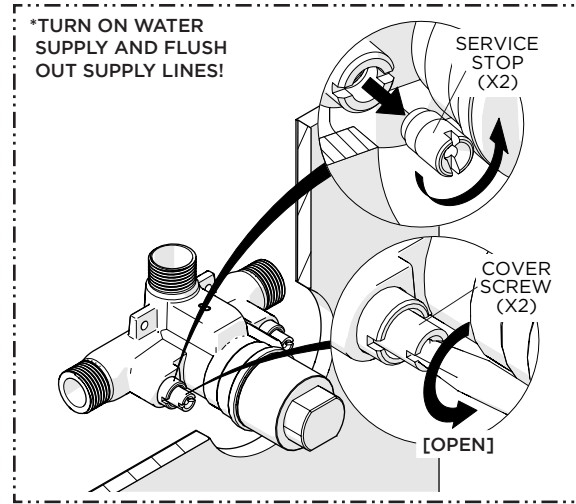
INSTALLATION GUIDELINES

PRESSURE BALANCE TRIM INSTALLATION

WATERWORKS

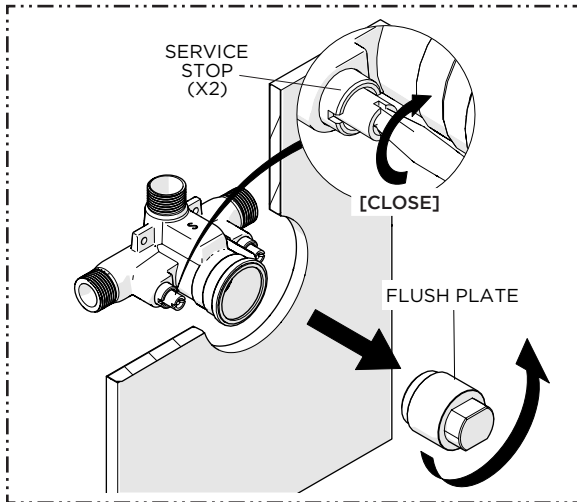


1. Remove the TILE GUARD from the VALVE when the TRIM is ready to be installed.

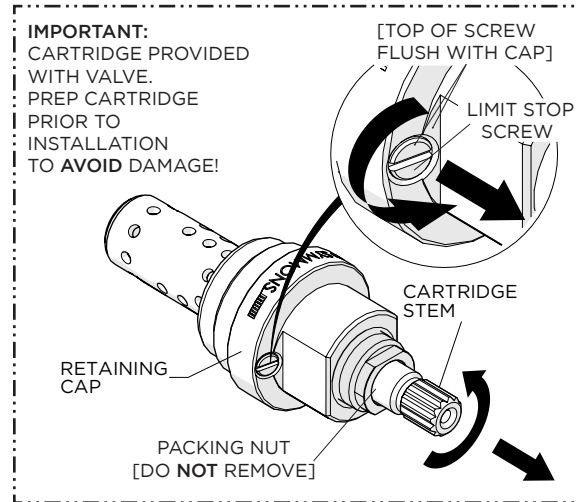


2. Turn on the water supplies then remove the COVER SCREWS (X2) and **OPEN** the SERVICE STOPS (hot & cold) to flush out the SUPPLY LINES.

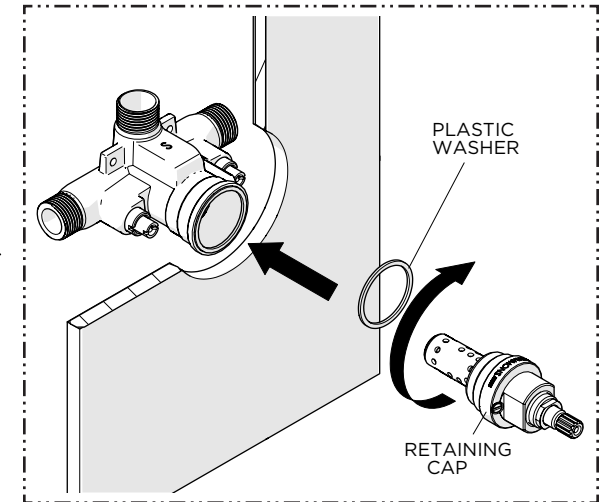
CAUTION: FAILURE TO FLUSH THE SUPPLY LINES WILL PERMANENTLY DAMAGE THE CARTRIDGE AND VOID THE WARRANTY! REPEAT THE FLUSHING PROCESS AS NEEDED BEFORE FINAL TRIM INSTALLATION.



3. After the lines have been fully flushed, **CLOSE** the SERVICE STOPS (hot & cold) then unthread and remove the FLUSH PLATE.



4. **IMPORTANT:** Leaving the PACKING NUT in place, unthread the LIMIT STOP SCREW until the O-RING is fully exposed then rotate the CARTRIDGE STEM counterclockwise to ensure the CARTRIDGE is drawn as close as possible to the RETAINING CAP.

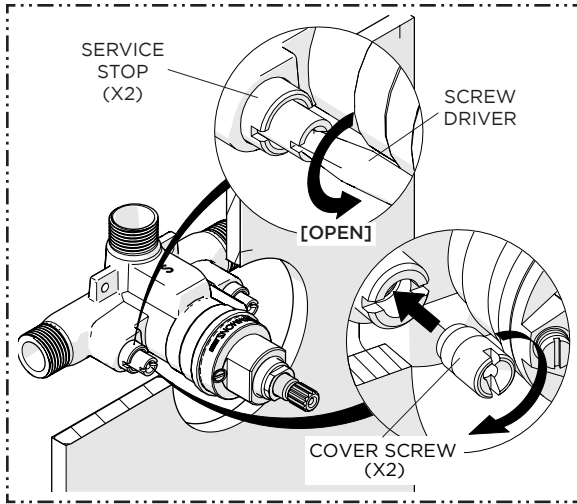


5. Using the PLASTIC WASHER provided, insert the CARTRIDGE into the VALVE then thread and securely tighten the RETAINING CAP.

NOTE: The CARTRIDGE controls on/off and temperature only, not volume.

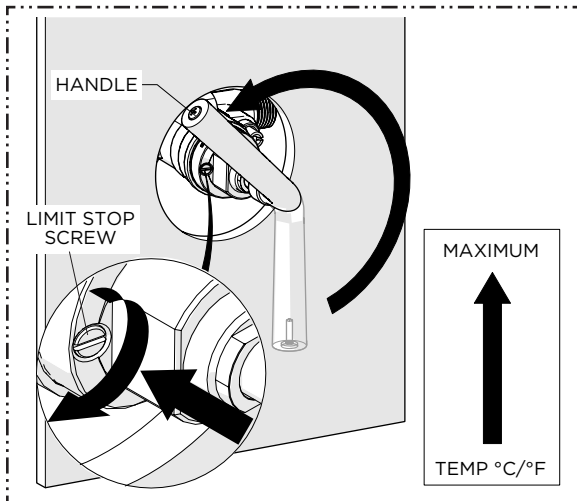
INSTALLATION GUIDELINES

PRESSURE BALANCE TRIM INSTALLATION



6. **OPEN** the SERVICE STOPS (hot & cold) then re-install the COVER SCREWS (X2).

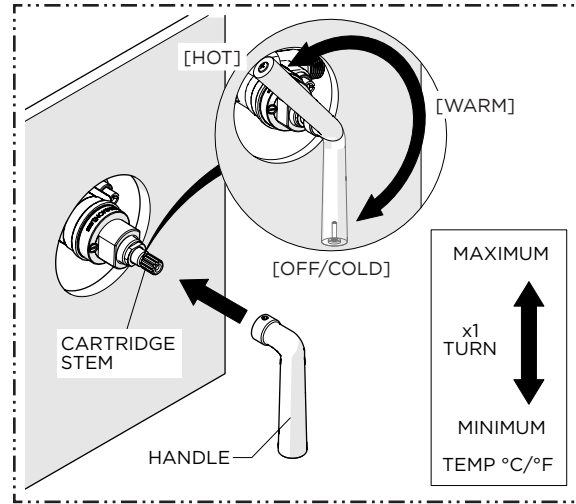
NOTE: The VALVE will **not** operate unless both hot and cold supplies are turned on.



9. Open the VALVE to the **maximum** desired bathing temperature verified with a thermometer then turn the LIMIT STOP SCREW clockwise until it seats.

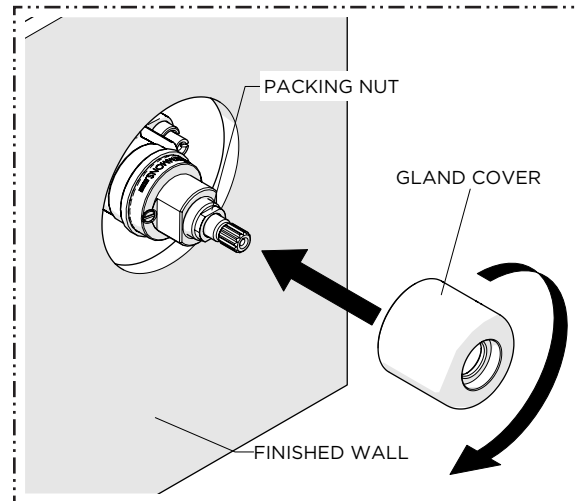
Turn the VALVE off then on and verify the temperature previously set.

WARNING: It is **NOT** recommended to exceed a safety limit stop of **37.8°C/100°F**.

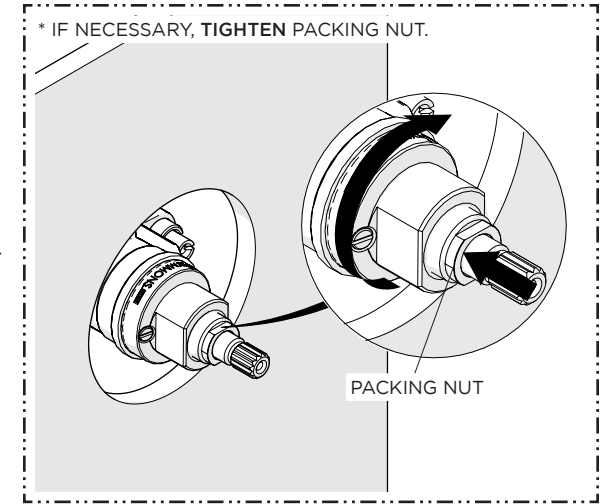


7. With the VALVE turned off, place the HANDLE on the CARTRIDGE STEM in the 6 o'clock position then turn the HANDLE counterclockwise through the cold, warm, and stopping at the hot position. Verify that a full range of temperatures exists.

NOTE: It's approximately 1 complete rotation.

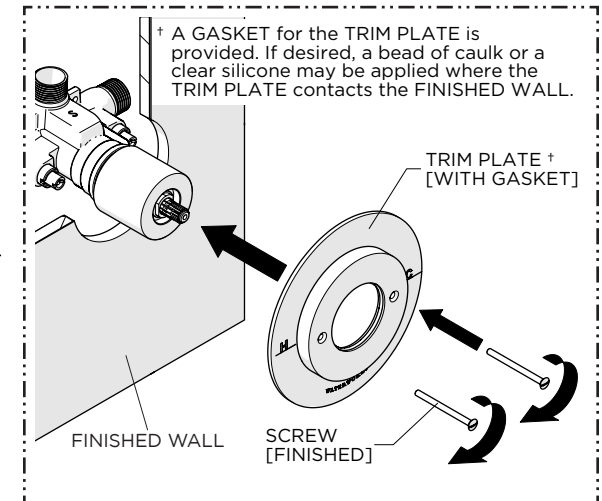


10. Thread and securely tighten the GLAND COVER onto the PACKING NUT.



8. The PACKING NUT needs to be **securely** tightened to prevent a water **leak** from the CARTRIDGE STEM and create adequate rotational friction to maintain HANDLE position.

If additional friction is required, tighten the NUT further into the RETAINING CAP.

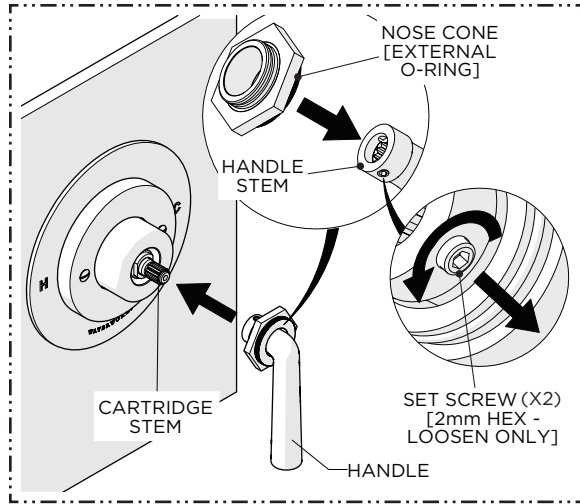


11. Slide the TRIM PLATE over the GLAND COVER then thread and securely tighten the SCREWS.

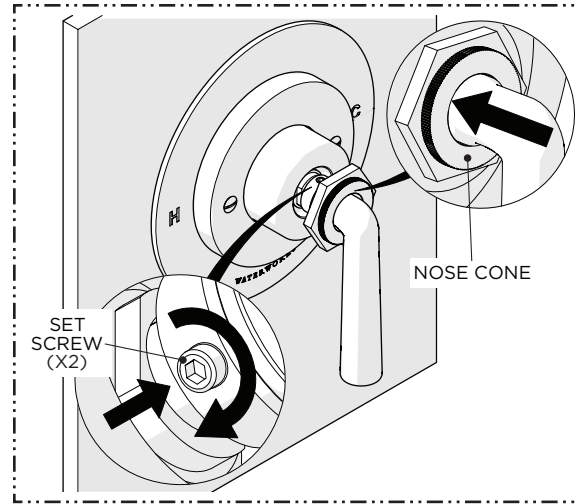
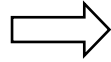
INSTALLATION GUIDELINES

PRESSURE BALANCE TRIM INSTALLATION

WATERWORKS

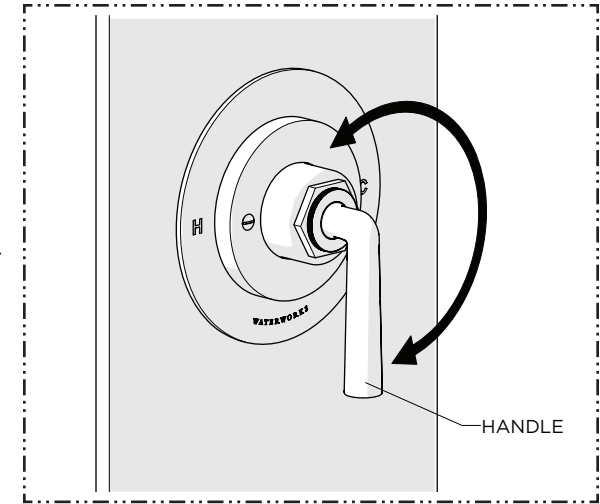
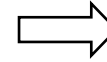


12. Slide the NOSE CONE over the HANDLE STEM then loosen the SET SCREWS (X2) and attach the HANDLE to the CARTRIDGE STEM.



13. With the HANDLE fully seated, securely tighten the SET SCREWS (X2) then push the NOSE CONE into the GLAND COVER.

NOTE: The NOSE CONE will conceal the SET SCREWS and the external O-RING will hold it in place.



14. Operate the PRESSURE BALANCE TRIM and DIVERTER TRIM, if used, to ensure they are functioning properly.

TROUBLESHOOTING

1. VALVE will not flow water.

- **CAUSE:** Hot and cold water not turned on or SERVICE STOPS not opened.
- **SOLUTION:** Be sure both supplies are turned on and both SERVICE STOPS are open. The VALVE will not operate unless both hot and cold water inlets have pressure.

2. VALVE leaks when shut-off.

- **CAUSE:** Hot and cold water WASHERS are worn or foreign matter (solder, chips, etc.) are between WASHERS and SEAT surfaces.
- **Solution:** Replace hot and cold washers and inspect top surface on hot and cold seats for damage. Refer to the Installation Guidelines provided with the VALVE for more details.

3. VALVE makes loud noise.

- **CAUSE:** PISTON in CARTRIDGE is moving back and forth because of a large pressure differential between hot and cold water lines.
- **SOLUTION:** Alter the water system such that the pressure differential at all shower valves is no more than 5 psi (0.3 Bar).

4. Temperature out of VALVE reduces gradually during use.

- **CAUSE:** Supply system is running out of hot water.
- **SOLUTION:** Reduce maximum flow rate out of VALVE or shower head. This will allow longer period of use before reduction of hot water supply.

5. Water volume from VALVE is inconsistent during operation, VALVE delivers an insufficient quantity of hot and cold water, or temperature fluctuates without moving temperature HANDLE.

- **CAUSE:** CONTROL PISTON housed in the CARTRIDGE is blocked from free movement by foreign matter.
- **SOLUTION:** With VALVE open half way, remove the temperature control HANDLE and tap the CARTRIDGE STEM with a plastic hammer. If problem is not solved refer to the Installation Guidelines provided with the VALVE to properly remove the CARTRIDGE then tap the handle end of the CARTRIDGE against a solid object to free the piston and rinse the CARTRIDGE. Soaking in house-hold vinegar will help free debris build up.

6. GUPB01 ONLY: When VALVE is set for shower operation, a trickle of water runs from the tub spout.

- **CAUSE:** This is a design function of the VALVE in accordance with national standards. Water is allowed to trickle from the tub spout when the diverter is set to the shower position.
- **SOLUTION:** This is a design function in accordance with national standards.

7. Outlet water temperature, in the full hot position, from the VALVE is lower than inlet water temperature or lower than another fitting such as a faucet in the same room, opened to full hot.

- **CAUSE:** This is a design function of the VALVE. The VALVE will always allow some cold water through in the full hot position. The difference from the inlet to outlet temperature is related to the pressure balance between the hot and cold supplies. The more the pressures are imbalanced the more the temperatures will vary.
- **SOLUTION:** If a hotter outlet water temperature is needed, the inlet water temperature must be adjusted. Refer to the Installation Guidelines provided with the VALVE for more details.